DePaul University recognizes the development of a full range of human capabilities and appreciation of higher education as a means to engage cultural, social, religious, and ethical values in service to others.

In support of this mission, DePaul University is committed to creating an environment where every member of its community with dignity, justice, and respect fosters a positive learning environment and providing quality service. It is important for students to know how to address concerns and issues that may be contrary to this commitment.

Complaints or concerns that a policy or procedure has been incorrectly or unfairly applied can often be resolved through an initial conversation with the faculty, staff member, or student involved in the situation. Therefore, students with academic complaints or concerns should address the issue following the steps indicated below:

1. The issue should first be discussed with the faculty or staff member.
2. If this does not resolve the issue the student should then discuss the issue with the department chairperson or program director for faculty issues or the individual's supervisor for staff. If you are unsure of the appropriate college contact, please see below for a directory of College and College Dean's Offices.
3. If the issue is still not resolved, the student should then discuss the matter with the Office of the Dean of the faculty member's college for faculty issues or the department supervisor for staff issues.
4. If the issue is still not resolved, the student may discuss the issue with the Office of the Provost.

The Dean of Students Office is a central location to which students can turn with problems they have been unable to resolve. The Dean of Students Office hears student concerns and helps students understand their options for resolving the concerns and/or locating appropriate services: http://offices.depaul.edu/student-affairs/about/departments/Pages/dos.aspx

In addition, the University Ombudsperson is available to faculty and staff to provide consultation about conflict resolution, to clarify policies and procedures, and to help find the right person or department to respond to questions. Students may also always choose to report concerns or misconduct through the University’s confidential reporting mechanisms: 877.236.8390 or https://compliance.depaul.edu/hotline/index.asp (https://compliance.depaul.edu/hotline/

The U.S. Department of Education requires institutions offering online education to provide contact information for students to file complaints with its accreditor and state agencies. Contact information for DePaul’s regional accreditor (the Higher Learning Commission), programmatic/specialized accreditor and state agencies is available in the Handbook section of the University Catalog.

DePaul Contact Information/Available Resources

Sexual and Relationship Violence
Public Safety
Lincoln Park Campus 773/325-7777
Loop Campus 312/362-8400.
The Public Safety Office is open 24 hours a day, 7 days a week.

Office of Gender Equity/Title IX Coordinator
Division Of Student Affairs
Lincoln Park Student Center Suite 308
312/362-8970
Email: titleixcoordinator@depaul.edu (Email: titleixcoordinator@depaul.edu)
Incident report form: Reporting Form for Title IX/Sex and Gender-Based Misconduct (maxient.com) (https://cm.maxient.com/reportingform.php?DePaulUniv&amp;layout_id=4)

Discrimination & Harassment (other protected categories)

Individuals seeking to make a complaint should contact the ER&amp;EEO team at (312) 362-8500 or email employeerelations@depaul.edu. Complaints can also be made by completing the Discrimination, Harassment, and Retaliation Complaint Form (https://depaul.hractivities.net/webform/index/d8273bb2-dbb0-48ee-a592-
Complaints and Grievances

For anonymous complaints please use the Misconduct Reporting Hotline at 877/236-8390.

**Dean of Students Office**
Lincoln Park Campus: Student Center Suite 307, 773/325-7290
Loop Campus: DePaul Center Suite 11001, 312/362-8066
Email: deanofstudents@depaul.edu

**Disability Services**
Center for Students with Disabilities
Lincoln Park Campus: Student Center 370, 773/325-1677
Loop Campus: Lewis Center 1420, 312/362-8002
Email: csd@depaul.edu

**Student Organizations**
Student Life
Loop Campus: Lewis Center Lewis 1400, 312/362-5680
Lincoln Park Campus: Student Center 306, 773/325-4852
Email: studentaffairs@depaul.edu

**Housing**
Department of Housing and Residence Life
Lincoln Park Campus: Centennial Hall Suite 301, 773/325-7196
Email: housing@depaul.edu

**Residential Education**
Residential Education
Lincoln Park Campus: Centennial Hall, Suite 302, 773/325-4211
Email: resed@depaul.edu (resed@depaul.edu)

**Family Educational Rights and Privacy Act (FERPA)**
DePaul Central/Office of the University Registrar
Lincoln Park Campus: Schmitt Academic Center Suite 101, 312/362-8610

Loop Campus: DePaul Center Suite 9100, 312/362-8610
Email: dpcl@depaul.edu

**Misconduct Reporting**
Hotline at 877/236-8390
Intake Site: www.depaul.ethicspoint.com (http://www.depaul.ethicspoint.com)

**Student Conduct Violations or Appeals**
Dean of Students Office
Lincoln Park Campus: Student Center Suite 307, 773/325-7290
Loop Campus: DePaul Center Suite 11001, 312/362-8066
Email: deanofstudents@depaul.edu

**University Ombudsperson**
Office of Mission and Values, 312/362-8707
Email: ombuds@depaul.edu

**College/Dean’s Offices**
Richard H. Driehaus College of Business
Loop Campus
Graduate College Office: DePaul Center Suite 5300, 312/362-8810
Undergraduate College Office: DePaul Center Suite 5200, 312/362-8000
Office of the Dean: DePaul Center Suite 5100, 312/362-6783

**College of Communication**
Loop Campus
Graduate College Office: Daley Building Suite 1800, 312/362-8600
Undergraduate College Office: Daley Building Suite 1800, 312/362-8600
Office of the Dean: Daley Building Suite 1800, 312/362-8600

**College of Computing and Digital Media**
Loop Campus
Graduate College Office: CDM Center Mezzanine, 312/362-8633
Undergraduate College Office: CDM Center Mezzanine, 312/362-8633
Office of the Dean: CDM Center 401, 312/362-8381

**College of Education**
Lincoln Park Campus
Graduate College Office: 2247 N. Halsted Street, 773/325-7740
Undergraduate College Office: 2247 N. Halsted Street, 773/325-7740
Office of the Dean: 2247 N. Halsted Street, 773/325-7740

**College of Law**
Loop Campus
College Office: Lewis Center Suite 931, 312/362-8701
Office of the Dean: Lewis Center Suite 931, 312/362-8701

**College of Liberal Arts & Social Sciences**
Lincoln Park Campus
Graduate College Office: 990 W. Fullerton Avenue, Suite 1200
773/325-4008
Undergraduate College Office: 2352 N. Clifton Avenue, Suite 130
773/325-7310
Office of the Dean: 990 W. Fullerton Suite 4200, 773/325-7300
Loop Campus
Undergraduate College Office: Lewis Center 1630, 312/362-8870

**School of Music**
Lincoln Park Campus
Graduate College Office: Music Building, 773/325-4844
Undergraduate College Office: Music Building, 773/325-4844
Office of the Dean: Music Building, 773/325-4844

**School of Continuing and Professional Studies (formerly The School for New Learning)**
Loop Campus
Graduate College Office: Daley Building Suite 1400, 312/362-8001
Undergraduate College Office: Daley Building Suite 1400, 312/362-8001
Office of the Dean: Daley Building, 312/362-8001

**College of Science and Health**
Lincoln Park Campus
Graduate College Office: McGowan South Suite 400, 773/325.8490
Undergraduate College Office: McGowan South Suite 400, 773/325.8490
Office of the Dean: McGowan South Suite 403, 773/325-8300

**The Theatre School**
Lincoln Park Campus
Graduate College Office: 2350 N. Racine Avenue, 773/325-7917
Undergraduate College Office: 2350 N. Racine Avenue, 773/325-7917
Office of the Dean: 2350 N. Racine Avenue, 773/325-7917