

# OTHER STATE AGENCIES

DePaul University is a participating member of the State Authorization Reciprocity Agreement (SARA), <https://www.nc-sara.org> (<https://www.nc-sara.org/>). Online students living in the states listed below may provide feedback or register complaints with the State of Illinois' SARA Portal Entity, or with the appropriate in-state entity listed below.

Illinois (Portal Entity):  
Illinois SARA Coordinator  
Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333  
Springfield, Illinois 62701-1377  
Phone: 217.557.7382  
Web: <https://complaints.ibhe.org/>

Alabama: Alabama Commission on Higher Education  
Office of Institutional Effectiveness and Planning  
P.O. Box 302000  
Montgomery, AL 36130  
Phone: 334-353-9153  
Web: <https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

Alaska: Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
Phone: 907-465-6741  
Web: <https://acpe.alaska.gov/ConsumerProtection> (<https://acpe.alaska.gov/ConsumerProtection/>)

Arizona: Arizona State Board for Private Postsecondary Education  
1740 W. Adams, Suite 3008  
Phoenix, Arizona 85007  
Phone: 602-542-5709  
Web: <https://ppse.az.gov/content/student-complaint-procedure> (<https://ppse.az.gov/content/student-complaint-procedure/>)

Arkansas: Arkansas Department of Higher Education  
423 Main Street, Suite 400  
Little Rock, AR 72201  
Phone: 501-371-2000  
Web: <https://adhe.edu/students-parents/student-grievance-form> (<https://adhe.edu/students-parents/student-grievance-form/>)

California: California Department of Consumer Affairs  
Consumer Information Center  
1625 North Market Blvd., Suite N-112  
Sacramento, CA 95834  
Phone: 833-942-1120  
[dca@dca.ca.gov](mailto:dca@dca.ca.gov)  
Web: [https://www.dca.ca.gov/consumers/complaints/oos\\_students.shtml](https://www.dca.ca.gov/consumers/complaints/oos_students.shtml) ([https://www.dca.ca.gov/consumers/complaints/oos\\_students.shtml/](https://www.dca.ca.gov/consumers/complaints/oos_students.shtml/))

Colorado: Colorado Department of Higher Education  
1600 Broadway, Suite 2200  
Denver, CO 80202  
Phone: 303-862-3001  
Web: <https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint>

Connecticut: <https://ohe.ct.gov/StudentComplaints.shtml> (<https://ohe.ct.gov/StudentComplaints.shtml/>)

Delaware: <https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/>

Florida: <https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.shtml>

Georgia: Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place, Suite 220  
Tucker, GA 30084  
Phone: (770) 414-3300  
Web: <https://gnpec.georgia.gov/student-resources/complaints-against-institution> (<https://gnpec.georgia.gov/student-resources/complaints-against-institution/>)

Hawaii: <https://cca.hawaii.gov/hpeap/student-complaint-process/>

Idaho: Idaho State Board of Education  
650 W. State Street, 3rd Floor  
Boise, ID 83702  
Phone: 202-334-2270  
Web: <https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

Indiana: <https://www.in.gov/che/student-complaints/>

Iowa: <https://educate.iowa.gov/higher-ed/student-complaints> (<https://educate.iowa.gov/higher-ed/student-complaints/>)

Kansas: [https://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process) ([https://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process/](https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process/))

Kentucky: [https://cpe.ky.gov/campuses/consumer\\_complaint.html](https://cpe.ky.gov/campuses/consumer_complaint.html)

Louisiana: <https://www.laregents.edu/>

Maine: <https://www.maine.gov/doe/sites/maine.gov/doe/files/inline-files/sara-complaint-form.pdf>

Maryland: [https://mhec.maryland.gov/institutions\\_training/Pages/career/pcs/complaint.aspx](https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

Massachusetts <https://www.mass.edu/forstufam/complaints/complaints.asp>

Michigan [https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs\\_Services/PSS/Post-Secondary\\_Complaint\\_Instructions\\_FINAL\\_08172023.pdf](https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf)

Minnesota <https://www.ag.state.mn.us/Consumer/Students/StudentComplaint.pdf>

Mississippi [http://www.mississippi.edu/mcca/student\\_complaint\\_process.asp](http://www.mississippi.edu/mcca/student_complaint_process.asp)

Missouri <https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana <https://mus.edu/MUS-Statement-of-Complaint-Process.html>

Nebraska <https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions> (<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions/>)

Nevada: State of Nevada Commission on Postsecondary Education  
860 E Sahara Ave.  
Las Vegas, NV 89104  
Phone: (702) 486-7330  
Web: <https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf>

New Hampshire: New Hampshire Department of Education  
101 Pleasant Street  
Concord, NH 03301-3494  
Phone: 603#271#3494  
Web: <https://www.education.nh.gov/pathways-education/higher-education-new-hampshire> (<https://www.education.nh.gov/pathways-education/higher-education-new-hampshire/>)

New Jersey: New Jersey Secretary of Higher Education  
1 John Fitch Plaza, 10th Floor  
P.O. Box 542  
Trenton, NJ 08625-0542  
Phone: 609#292#4310  
Web: <https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml> (<https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml/>)

New Mexico: New Mexico Higher Education Department  
2044 Galisteo Street, Suite 4  
Santa Fe, NM 87505-2100  
Phone: 505-476-8400  
Web: <https://hed.nm.gov/students-parents/student-complaints> (<https://hed.nm.gov/students-parents/student-complaints/>)

New York: New York State Education Department  
Office of Higher Education  
Education Building Annex, Room 977  
Albany, NY 12234  
Phone: 518-474-2593  
Web: <https://www.nysed.gov/college-university-evaluation/complaints> (<https://www.nysed.gov/college-university-evaluation/complaints/>)

North Carolina: North Carolina Post Secondary Education  
Consumer Protection Division  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001  
Phone: 919-716-6000  
Web: <https://studentcomplaints.northcarolina.edu/>

North Dakota: North Dakota Department of Career and Technical  
Education  
State Capitol, 15th Floor, 600 East Blvd Avenue, Dept. 270  
Bismark, ND 58505-0610  
Phone: 701#328#2678  
Web: <https://ndus.edu/state-authorization-sara/>

Ohio: Ohio State Board of Career Colleges and Schools  
30 East Broad Street, Suite 2481  
Columbus, OH 43215  
Phone: 614-466-2752

Web: <https://scr.ohio.gov/information-for-students/file-a-complaint/6-file-a-complaint> (<https://scr.ohio.gov/information-for-students/file-a-complaint/6-file-a-complaint/>)

Oklahoma: Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
Phone: 405-225-9100  
Web: <http://www.okhighered.org/current-college-students/complaints.shtml> (<http://www.okhighered.org/current-college-students/complaints.shtml/>)

Oregon: Oregon Higher Education Coordinating Commission  
255 Capitol Street NE, Third Floor  
Salem, OR 97310  
Phone: 503-378-5690  
Web: <https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

Pennsylvania: Pennsylvania Department of Education  
333 Market Street, 8th Floor  
Harrisburg, PA 1726  
Phone: 717#783#6788  
Web: <https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx>

Puerto Rico: Puerto Rico Council on Education  
P.O. Box 19900  
San Juan, PR 00910-1900  
Phone: 787#722-2121  
Web: [https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA\\_Complaint\\_Process.pdf](https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf)

Rhode Island: Rhode Island Board of Governors for Higher Education  
Shepard Bldg, 80 Washington Street  
Providence, RI 02903  
Phone: 401-456-6010  
Web: <https://riopc.edu/policies/student-complaint-procedures/>

South Carolina: South Carolina Commission on Higher Education  
1122 Lady St, STE 300  
Columbia, SC 29201  
Phone: 803-737-2260  
Web: [https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint\\_Procedures\\_and\\_Form.pdf](https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf)

South Dakota: South Dakota Secretary of State  
Capitol Building  
500 East Capitol Avenue, Suite 204  
Pierre, SD 57501-5070  
Phone: 605-773-4400  
Web: <https://sdsos.gov/>

Tennessee: Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
Phone: 615-741-3605  
Web: <https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

Texas: Texas Higher Education Coordinating Board  
PO Box 12788  
Austin, TX 78711-2788  
Phone: 512-427-6101

Web: <https://www.highered.texas.gov/student-complaints/>

Utah: Utah Division of Consumer Protection

160 East 300 South  
Salt Lake City, UT 84111  
Phone: 801-530-6601

Web: <https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/>

Vermont: Vermont Agency of Education

219 North Main Street, Suite 402  
Barre, VT 05641

Phone: 802#479-1030

Web: <https://education.vermont.gov/sites/aoe/files/documents/education-postsecondary-program-complaint-resolution.pdf>

Virginia: State Council for Higher Education for Virginia

101 N 14th Street, 10th Flr

Richmond, VA 23219

Phone: 804#225#2629

Web: <https://www.schev.edu/students/resources/student-complaints/>  
(<https://www.schev.edu/students/resources/student-complaints/>)

Washington: Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98540-3430

Phone: 360#753#7800

Web: <https://www.studentcomplaints.wa.gov/hc/en-us> (<https://www.studentcomplaints.wa.gov/hc/en-us/>)

West Virginia: West Virginia Attorney General's Consumer Protection  
Division/Consumer Protection Hotline

P.O. Box 1789

Charleston, WV 25326

Phone: 1-800-368-8808

Web: <http://www.wvhepc.edu/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf>

Wisconsin: Wisconsin Educational Approval Board

4822 Madison Yards Way

Madison, WI 53705

Phone: 608-266-2112

Web: <https://heab.state.wi.us/dlab/students.html#file>

Wyoming: Wyoming Department of Education

122 W. 25th Street, Suite E200

Cheyenne, WY 82002

Phone: 307-777-7675

Web: <https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf>