

OTHER STATE AGENCIES

DePaul University is a participating member of the State Authorization Reciprocity Agreement (SARA), <https://www.nc-sara.org> (<https://www.nc-sara.org/>). Online students living in the states listed below may provide feedback or register complaints with the State of Illinois' SARA Portal Entity, or with the appropriate in-state entity listed below.

Illinois (Portal Entity):
Illinois SARA Coordinator
Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
Phone: 217.557.7382
Web: <https://complaints.ibhe.org/>

Alabama: Alabama Commission on Higher Education
Office of Institutional Effectiveness and Planning
P.O. Box 302000
Montgomery, AL 36130
Phone: 334-353-9153
Web: <https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

Alaska: Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
Phone: 907-465-6741
Web: <https://acpe.alaska.gov/ConsumerProtection> (<https://acpe.alaska.gov/ConsumerProtection/>)

Arizona: Arizona State Board for Private Postsecondary Education
1740 W. Adams, Suite 3008
Phoenix, Arizona 85007
Phone: 602-542-5709
Web: <https://ppse.az.gov/content/student-complaint-procedure> (<https://ppse.az.gov/content/student-complaint-procedure/>)

Arkansas: Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501-371-2000
Web: <https://adhe.edu/students-parents/student-grievance-form> (<https://adhe.edu/students-parents/student-grievance-form/>)

California: California Department of Consumer Affairs
Consumer Information Center
1625 North Market Blvd., Suite N-112
Sacramento, CA 95834
Phone: 833-942-1120
dca@dca.ca.gov
Web: https://www.dca.ca.gov/consumers/complaints/oos_students.shtml (https://www.dca.ca.gov/consumers/complaints/oos_students.shtml/)

Colorado: Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, CO 80202
Phone: 303-862-3001
Web: <https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint>

Connecticut: https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US (https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US)

portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US)

Delaware: <https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/>

Florida: <https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.shtml>

Georgia: Georgia Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084
Phone: (770) 414-3300
Web: <https://gnpec.georgia.gov/student-resources/complaints-against-institution> (<https://gnpec.georgia.gov/student-resources/complaints-against-institution/>)

Hawaii: <https://cca.hawaii.gov/hpeap/student-complaint-process/>

Idaho: Idaho State Board of Education
650 W. State Street, 3rd Floor
Boise, ID 83702
Phone: 202-334-2270
Web: <https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

Indiana: <https://www.in.gov/che/student-complaints/>

Iowa: <https://educate.iowa.gov/higher-ed/student-complaints> (<https://educate.iowa.gov/higher-ed/student-complaints/>)

Kansas: https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process (https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process/)

Kentucky: https://cpe.ky.gov/campuses/consumer_complaint.html

Louisiana: <https://www.laregents.edu/resources-3/>

Maine: [https://www.maine.gov/doe/sites/maine.gov.doe/files/inline-files/sara-complaint-form.pdf](https://www.maine.gov/doe/sites/maine.gov/doe/files/inline-files/sara-complaint-form.pdf)

Maryland: https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Massachusetts <https://www.mass.edu/forstufam/complaints/complaints.asp>

Michigan https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf

Minnesota <https://www.ag.state.mn.us/Consumer/Students/StudentComplaint.pdf>

Mississippi http://www.mississippi.edu/mcca/student_complaint_process.asp

Missouri <https://dhewd.mo.gov/about/contact-us> (<https://dhewd.mo.gov/about/contact-us/>)

Montana <https://mus.edu/MUS-Statement-of-Complaint-Process.html>

Nebraska <https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions> (<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions/>)

Nevada: State of Nevada Commission on Postsecondary Education
860 E Sahara Ave.
Las Vegas, NV 89104
Phone: (702) 486-7330
Web: <https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf>

New Hampshire: New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301-3494
Phone: 603#271#3494
Web: <https://www.education.nh.gov/pathways-education/higher-education-new-hampshire> (<https://www.education.nh.gov/pathways-education/higher-education-new-hampshire/>)

New Jersey: New Jersey Secretary of Higher Education
1 John Fitch Plaza, 10th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Phone: 609#292#4310
Web: <https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml> (<https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml/>)

New Mexico: New Mexico Higher Education Department
2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
Phone: 505-476-8400
Web: <https://hed.nm.gov/students-parents/student-complaints> (<https://hed.nm.gov/students-parents/student-complaints/>)

New York: New York State Education Department
Office of Higher Education
Education Building Annex, Room 977
Albany, NY 12234
Phone: 518-474-2593
Web: <https://www.nysed.gov/college-university-evaluation/complaints> (<https://www.nysed.gov/college-university-evaluation/complaints/>)

North Carolina: North Carolina Post Secondary Education
Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
Phone: 919-716-6000
Web: <https://studentcomplaints.northcarolina.edu/>

North Dakota: North Dakota Department of Career and Technical
Education
State Capitol, 15th Floor, 600 East Blvd Avenue, Dept. 270
Bismark, ND 58505-0610
Phone: 701#328#2678
Web: <https://ndus.edu/state-authorization-sara/>

Ohio: Ohio State Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, OH 43215
Phone: 614-466-2752

Web: <https://scr.ohio.gov/information-for-students/file-a-complaint/6-file-a-complaint> (<https://scr.ohio.gov/information-for-students/file-a-complaint/6-file-a-complaint/>)

Oklahoma: Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Phone: 405-225-9100
Web: <http://www.okhighered.org/current-college-students/complaints.shtml> (<http://www.okhighered.org/current-college-students/complaints.shtml/>)

Oregon: Oregon Higher Education Coordinating Commission
255 Capitol Street NE, Third Floor
Salem, OR 97310
Phone: 503-378-5690
Web: <https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

Pennsylvania: Pennsylvania Department of Education
333 Market Street, 8th Floor
Harrisburg, PA 1726
Phone: 717#783#6788
Web: <https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx>

Puerto Rico: Puerto Rico Council on Education
P.O. Box 19900
San Juan, PR 00910-1900
Phone: 787#722-2121
Web: https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf

Rhode Island: Rhode Island Board of Governors for Higher Education
Shepard Bldg, 80 Washington Street
Providence, RI 02903
Phone: 401-456-6010
Web: <https://riopc.edu/policies/student-complaint-procedures/>

South Carolina: South Carolina Commission on Higher Education
1122 Lady St, STE 300
Columbia, SC 29201
Phone: 803-737-2260
Web: https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf

South Dakota: South Dakota Secretary of State
Capitol Building
500 East Capitol Avenue, Suite 204
Pierre, SD 57501-5070
Phone: 605-773-4400
Web: <https://sdsos.gov/>

Tennessee: Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Phone: 615-741-3605
Web: <https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

Texas: Texas Higher Education Coordinating Board
PO Box 12788
Austin, TX 78711-2788
Phone: 512-427-6101

Web: <https://www.highered.texas.gov/student-complaints/>

Utah: Utah Division of Consumer Protection

160 East 300 South
Salt Lake City, UT 84111
Phone: 801-530-6601

Web: <https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/>

Vermont: Vermont Agency of Education

219 North Main Street, Suite 402
Barre, VT 05641

Phone: 802#479-1030

Web: <https://education.vermont.gov/sites/aoe/files/documents/education-postsecondary-program-complaint-resolution.pdf>

Virginia: State Council for Higher Education for Virginia

101 N 14th Street, 10th Flr

Richmond, VA 23219

Phone: 804#225#2629

Web: <https://www.schev.edu/students/resources/student-complaints/>
(<https://www.schev.edu/students/resources/student-complaints/>)

Washington: Washington Student Achievement Council

917 Lakeridge Way SW

Olympia, WA 98540-3430

Phone: 360#753#7800

Web: <https://www.studentcomplaints.wa.gov/hc/en-us> (<https://www.studentcomplaints.wa.gov/hc/en-us/>)

West Virginia: West Virginia Attorney General's Consumer Protection
Division/Consumer Protection Hotline

P.O. Box 1789

Charleston, WV 25326

Phone: 1-800-368-8808

Web: <http://www.wvhepc.edu/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf>

Wisconsin: Wisconsin Educational Approval Board

4822 Madison Yards Way

Madison, WI 53705

Phone: 608-266-2112

Web: <https://heab.state.wi.us/dlab/students.html#file>

Wyoming: Wyoming Department of Education

122 W. 25th Street, Suite E200

Cheyenne, WY 82002

Phone: 307-777-7675

Web: <https://edu.wyoming.gov/about/contact/>