

# TECHNOLOGY RESOURCES

The following list introduces some of the technology resources that are available to students at DePaul. Additional information is available on the Information Services website ([is.depaul.edu](http://is.depaul.edu)) (<http://is.depaul.edu/>) and by searching the knowledge base at [helpdesk.depaul.edu](https://helpdesk.depaul.edu) (<https://helpdesk.depaul.edu/>). Visit the Getting Started: Tech Checklist ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0010967](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0010967)) for students to get the most out of tech resources at DePaul.

## Campus Connect

Campus Connect provides access to many of DePaul's primary services, including course registration, grades, tuition billing, transcripts, Demon Express and much more.

## Computer Labs and Classrooms

There are many technology-equipped classrooms ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0010467](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0010467)) across both campuses. Technology resources range from traditional rooms for in-person participants to Zoom-enabled rooms for both in-person and remote participants. Specialty rooms exist across the university for classes with specific needs, and additional technology is available upon request.

DePaul also has computers available for use by students, faculty or staff, located in computer labs, lounges and lobbies across the campuses. Additional technology access is available to residence hall students; each residence hall is outfitted with study lounges allowing for student access to computers and printers at any time.

## CTA U-Pass

The Ventra U-Pass provides unlimited rides for eligible DePaul students on CTA buses and trains during the Autumn, Winter, Spring and Summer Quarters. Students must meet enrollment requirements to participate in the U-Pass program. All students meeting these requirements are automatically enrolled in the program. The U-Pass is not optional for any eligible student. Eligibility is based on 3 criteria, one of which is course enrollment. If your enrollment changes before the last day to drop courses, your U-Pass will be adjusted accordingly.

Full details regarding the U-Pass can be found on the DePaul U-Pass website <http://upass.depaul.edu/>.

## Blue Demon ID Card

The Blue Demon Card serves as your identification to enable access to various DePaul buildings, computer labs, printers, and libraries. The primary version of the Blue Demon Card is a mobile ID on your phone. Students also have the option to obtain a physical Blue Demon Card.

The Blue Demon Card can purchase items using your Demon Express account and meal plan. You must have your Blue Demon Card while on campus. New students receive their ID by submitting a photo online, following the steps to obtain a mobile Blue Demon Card, or visiting ID services at the Loop or Lincoln Park campuses for a physical Blue Demon Card.

For more information about the mobile and physical Blue Demon Card, visit [bluedemoncard.depaul.edu](http://bluedemoncard.depaul.edu) (<https://bluedemoncard.depaul.edu/>).

## Demon Express

Demon Express is a prepaid debit account that is linked to your Blue Demon Card. Demon Express can be used at DePaul cafeterias, coffee shops, campus bookstores, libraries, printers, copiers, and other areas.

## Desire2Learn (D2L)

D2L is an electronic course management system that enables interaction between students and faculty. D2L incorporates document sharing, discussion boards, email, an online grade book, assignment drop boxes, chat rooms, small group areas, online quizzes, and more. To log in, use your BlueKey login credentials (username@depaul.edu email address and password). If you need assistance using D2L, training is available.

## Discounts

Demon Discounts (<https://resources.depaul.edu/demon-discounts/Pages/default.aspx>) provides discounted goods and services, including computer hardware and software, to DePaul students.

## BlueM@il

All students are provided a BlueM@il ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0012216](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0012216)) email account (username@depaul.edu email address). Additional information is available on the Information Services website. Check out all of the ways to access ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0011728](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0011728)) your BlueM@il email account.

## Printing

The Intelliprint ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0010395](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0010395)) system allows students to print from DePaul computer labs. Students use their Blue Demon Card to pay for prints and are entitled to a set amount of free printing per quarter. Additional funds can be added to Demon Express as needed. You may also print to the Intelliprint system wirelessly.

## Residence Hall Technology

Lincoln Park residence hall rooms are equipped with high speed Internet connections, wireless Internet access, and free telephone connections.

## Technical Support

The Help Desk is your first point of contact for technical assistance. The Help Desk provides free assistance via phone, e-mail and web for current DePaul students. We support all DePaul wireless networks, telephones, e-mail accounts and software. Please visit the web portal at [helpdesk.depaul.edu](http://helpdesk.depaul.edu) (<http://helpdesk.depaul.edu/>), call (312) 362-8765 or email [helpdesk@depaul.edu](mailto:helpdesk@depaul.edu) for support.

Direct, walk-up support is also available through the Genius Squad; a free tech support resource available to all current students. The Genius Squad can support desktops, laptops, phones, tablets, and other personal electronic devices. Please see [go.depaul.edu/gs](http://go.depaul.edu/gs) (<http://go.depaul.edu/gs/>) for more information.

## Technology Training

LinkedIn Learning - DePaul students, faculty, and staff can log into [linkedinlearning.com](https://www.linkedin.com/checkpoint/enterprise/login/2228698/?application=learning&appInstanceId=80445714&authModelId=65627615351549050) (<https://www.linkedin.com/checkpoint/enterprise/login/2228698/?application=learning&appInstanceId=80445714&authModelId=65627615351549050>)

unlimited free access to a vast online library of the instructional videos covering the latest software, creative, and business skills. Learn more about LinkedIn Learning ([https://depaul.service-now.com/sp/?id=kb\\_article\\_view&sysparm\\_article=KB0010299](https://depaul.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0010299)) for students.

## **Wireless Internet Access**

Wireless internet access (<https://offices.depaul.edu/information-services/services/wireless-services/Pages/default.aspx>) is available to students on all DePaul campuses.